CERTIFICATE OF MAILING BY "EXPRESS MAIL" (37 CFR 1.10) Applicant(s): Amitabh et al.			Docket No. CHA920030017US1
Serial No.	Filing Date	Examiner	Group Art Unit
N/A	Herewith	N/A	N/A
Invention: CUSTOMER	RELATIONSHIP MANAGEM	ENT SYSTEM WITH COMPLIAN	NCE TRACKING
CAPABILIT	IES		NCE TRACKING H 2030303000000000000000000000000000000
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	elope addressed to: Director of	the United States Patent and Trace  July 30, 2003  (Date)	
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